

## INDUSTRIAL SOLUTIONS EUROPEAN TERMS OF PURCHASE REV. A

**1. ACCEPTANCE OF TERMS.** Supplier agrees to be bound by and to comply with all terms set forth herein and on the purchase order (“**PO**”) to which these terms are attached or are incorporated by reference (each as amended or supplemented, and together with any specifications and other documents referred to herein or on the PO, collectively, this “**Order**”). This Order is an offer to purchase the goods and/or services (including any deliverables and required documentation) described therein. This Order shall not constitute an acceptance of any offer to sell, quotation or other proposal from Supplier, even if referred to in this Order. **Acceptance of this Order is expressly limited to the terms of this Order.** Buyer hereby notifies Supplier in advance that Buyer objects to any terms and conditions included with Supplier’s quotation, invoice or other document which are additional to or different than the terms of this Order, and none of such additional or different terms shall be part of the contract between Supplier and Buyer, unless specifically accepted by Buyer in writing. This Order shall be irrevocably accepted by Supplier upon the earlier of: (a) Supplier’s issuing any acceptance or acknowledgement of this Order; or (b) Supplier’s commencement of the work called for by this Order, in any manner. The terms set forth in this Order take precedence over any additional or different terms in any other document connected with this transaction, unless such additional or different terms are: (a) part of a written agreement (“**Agreement**”), which has been negotiated between the parties and which the parties have expressly agreed may override these terms in the event of a conflict; or (b) set forth on the PO to which these terms are attached. In the event these terms are part of an Agreement between the parties, the term “**Order**” used herein shall mean any purchase order issued under the Agreement.

### **2. PRICES, PAYMENTS AND QUANTITIES.**

**2.1 Prices.** All prices are firm and shall not be subject to change. Supplier’s price includes all taxes, fees and/or duties applicable to the goods and/or services purchased under this Order; provided, however, that any value added tax that is recoverable by Buyer, state and local sales, use, excise and/or privilege taxes, if applicable, shall not be included in Supplier’s price but shall be separately identified on Supplier’s invoice. If Supplier is legally obligated to pay value added and/or similar tax, Supplier shall invoice Buyer in accordance with applicable rules to enable Buyer to reclaim such tax. Supplier warrants the pricing for any goods or services shall not exceed the pricing for the same or comparable goods or services offered by Supplier to third parties. Supplier shall promptly inform Buyer of any lower pricing levels for same or comparable goods or services, and the parties shall promptly make the appropriate price adjustment.

#### **2.2 Payment Terms.**

(a) **Standard Terms.** The ordinary net date (“**Net Date**”) shall be one hundred twenty (120) days after the Payment Start Date. The “**Payment Start Date**” is the later of: (i) the date of receipt of valid invoice by Buyer; or (ii) the received date of the goods and/or services. The received date of the goods and/or services shall occur: (i) in the case where the goods are shipped directly to Buyer and/or services are performed directly for Buyer, with respect to such goods, within forty-eight (48) hours of Buyer’s physical receipt of the goods at its dock and with respect to such services, within forty-eight (48) hours of Supplier’s completion of the services; (ii) in the case of goods shipped directly to: (A) Buyer’s customer or a location designated by Buyer’s customer (“**Material Shipped Direct**” or “**MSD**”); or (B) a non-Buyer/non-customer location to be incorporated into MSD, within forty-eight (48) hours of Supplier presenting Buyer with a valid proof of delivery confirming that the goods have been delivered in accordance with the terms of this Order, or in the in the case of EXW deliveries, within forty-eight (48) hours of Supplier presenting Buyer with a valid proof of shipment from the named point; or (iii) in the case where goods are shipped directly to or services are performed directly for a third party in accordance with this Order, with respect to such goods, within forty-eight (48) hours of Buyer’s receipt of written certification from the third party of its receipt of the goods and with respect to such services, within forty-eight (48) hours of Buyer’s receipt of written certification from the third party of Supplier’s completion of the services. Unless Buyer makes payment on an early payment date as described in subsection (b) below, Buyer shall make payment on the Net Date. To the extent and whenever the Late Payment of Commercial Debts (Interest) Act 1998 (the “**Late Payment Act**”) applies, if a payment is not made by Buyer by the Net Date, then Supplier shall have the right to charge Buyer interest on the overdue amount at a rate which shall compensate for such loss as has been directly caused by the late payment and which shall not exceed a rate equal to 5% per annum above the Bank of England’s base rate from time to time. Such interest shall accrue on a daily basis from the due date until actual payment of the overdue amount, whether before or after judgment. Buyer shall pay the interest together with the overdue amount. The parties expressly agree that the forgoing remedy constitutes a substantial remedy for late payments for the purpose of Section 9.1 of the Late Payment Act, as amended. This compensation shall be to the exclusion of any other financial compensation for late payments unless prohibited as a matter of law.

(b) **Early Payment.** Unless otherwise set forth on the PO or in this Order, Buyer shall be entitled, either directly or through a Buyer Affiliate (defined below), to take an early payment reduction of 0.0333% of the gross invoice price for each day before the Net Date that payment is made. For example, an early payment reduction of 3.5% would correspond to a payment made one hundred and five (105) days earlier than the Net Date and an early payment reduction of 0.333% would correspond to a payment made ten (10) days earlier than the Net Date.

(c) **Miscellaneous.** If requested by Buyer, settlement and invoicing shall be paperless and in a format acceptable to Buyer. Supplier’s invoice must: (i) bear Buyer’s Order number and (ii) be issued only after delivery in accordance with this Order has occurred, but not later than one hundred and twenty (120) days after Buyer’s receipt of the goods and/or Supplier’s completion of the services. Buyer shall be entitled to reject Supplier’s invoice if it fails to include Buyer’s Order number, is issued after the time set forth above or is otherwise inaccurate, and any resulting: (A) delay in Buyer’s payment; or (B) nonpayment by Buyer shall be Supplier’s responsibility, and in such circumstances of non-payment of an invoice by Buyer, Supplier shall be deemed to have waived any fees, charges, costs or expenses invoiced therein. All goods and/or services provided by Buyer to Supplier for production of the goods and/or services delivered hereunder shall be separately identified on the invoice (i.e., consigned material, tooling, or technology (often referred to as an “**Assist**” for import/customs purposes)). Each invoice shall also include any reference information for any consigned goods and shall identify any discounts, credits or rebates from the base price used in determining the invoice value. Supplier warrants that it is authorized to receive payment in the currency stated in this Order. No extra charges of any kind shall be allowed. Buyer may withhold total or partial payment until the goods or services conform to the requirements of this Order. Buyer’s payment of an invoice shall not constitute its acceptance of the goods or services. Buyer shall be entitled at any time to set-off any and all amounts owed by Supplier or a Supplier Affiliate (defined below) to Buyer or a Buyer Affiliate (defined below) on this or any other order. “**Affiliate**” shall for the purposes of this Order mean, with respect to either party, any entity, including, any individual, corporation, company, partnership, limited liability company or group, that directly, or indirectly through one or more intermediaries, controls, is controlled by or is under common control with such party.

#### **2.3 Quantities.**

(a) **General.** Buyer is not obligated to purchase any quantity of goods and/or services except for such quantity(ies) as may be specified by Buyer either: (i) on the PO; (ii) in a release on the PO; or (iii) on a separate written release issued by Buyer pursuant to this Order. Supplier shall not make material commitments or production arrangements in excess of Buyer’s specified quantities and/or in advance of the time necessary to meet Buyer’s delivery schedule. Should Supplier do so, any resulting exposure shall be for Supplier’s account. Goods delivered to Buyer in excess of the Buyer’s specified quantities and/or in advance of schedule may be returned to Supplier at Supplier’s risk, and Supplier shall be responsible for all related costs and expenses incurred by Buyer.

(b) **Replacement Parts.** Replacement parts for goods purchased by Buyer are for the purpose of this Section defined as “**Parts**” and are considered “**goods**” under this Order. Unless specified otherwise by Buyer in writing, Supplier shall provide Parts or upon Buyer’s written consent, an alternative replacement part that has the same form, fit and function as the Part for a period of five (5) years after production of the goods ceases. Supplier shall continue to supply such Parts past the five-year period if Buyer orders at least twenty (20) Parts per year during such five-year period. The prices for any Parts purchased in the first two (2) years of the five-year period shall not exceed those prices in effect at the time production of the goods ceases, and no set-up charges shall be permitted by Supplier

or paid by Buyer during this two-year period. Thereafter, the prices for Parts shall be negotiated based on Supplier's actual cost of production of such Parts plus any special packaging costs. No minimum order requirements shall apply unless the parties mutually agree in advance. After the end of the five-year period, Supplier shall continue to maintain in good working condition all Supplier-owned tooling required to produce the Parts and shall not dispose of such tooling without offering Buyer the right of first refusal to purchase such tooling.

(c) **Obsolescence.** If Supplier plans to cease production of any Parts after the five-year period as detailed in Section 2.3(b) above, then Supplier shall provide Buyer with reasonable advanced notice of such event so that Buyer may request a "last-time" buy from Supplier for such Parts. If Supplier plans to cease production of any goods Buyer purchases under this Order within two (2) years from the date on the Order, Supplier shall provide Buyer with reasonable advanced notice of such event so that Buyer may request a "last-time" buy from Supplier of such goods.

**3. DELIVERY AND TITLE PASSAGE.** Time is of the essence of this Order. If Supplier delivers the goods or completes the services later than scheduled, Buyer may assess such amounts as may be set forth on the PO or in this Order as liquidated damages for the time period between the scheduled delivery date and the actual delivery date (the "**Delay Period**"). The parties agree that if liquidated damages are set forth on the PO or in this Order, they are the exclusive remedy for the damages resulting from the Delay Period only; are a reasonable pre-estimate of such damages Buyer will suffer as a result of delay based on circumstances existing at the time this Order was issued; and are to be assessed as liquidated damages and not as a penalty. Buyer's resort to liquidated damages for the Delay Period does not preclude Buyer's right to other remedies, damages and choices under this Order other than the damages resulting from the Delay Period, including, Buyer's right to terminate this Order for non-delivery. If no liquidated damages are set forth on the PO or in this Order, Buyer shall be entitled to recover all damages it incurs as a result of Supplier's failure to perform as scheduled. All delivery designations are Incoterms® 2010. Unless otherwise set forth on the PO, all goods provided under this Order shall be delivered FCA Supplier's facility. Buyer may specify contract of carriage in all cases. Failure of Supplier to comply with any such Buyer specification shall cause all resulting transportation charges to be for the account of Supplier. Title to the goods shall pass from Supplier to Buyer at the same point that risk of loss transfers from Supplier to Buyer per the applicable Incoterm.

**4. BUYER'S PROPERTY.** All tangible and intangible property, of whatever kind or nature and in whatever form or medium, including without limitation information or data of any description, tools, materials, drawings, plans, strategies, computer software, know-how, documents, trademarks, copyrights, equipment and all Intellectual Property Rights (as defined in Section 5 below): (a) furnished to Supplier by Buyer; (b) specifically paid for by Buyer; or (c) created with Buyer's IP Rights (defined in Section 5 below) shall be and remain Buyer's personal property (collectively, "**Buyer's Property**"). Such Buyer's Property furnished by Buyer to Supplier shall be accepted by Supplier "*AS IS*" with all faults and without any warranty whatsoever, express or implied, shall be used by Supplier at its own risk, and shall be subject to removal at Buyer's written request. Supplier shall not substitute any other property for Buyer's Property. Promptly upon receipt of a removal request from Buyer, Supplier shall prepare Buyer's Property for shipment and deliver it to Buyer at Supplier's expense in the same condition as originally received by Supplier, reasonable wear and tear excepted. Prior to using Buyer's Property, Supplier shall inspect it and train its personnel and other authorized users in its safe and proper operation. In addition, Supplier shall: (i) keep Buyer's Property free of encumbrances and insured at its expense at an amount equal to the replacement cost thereof with loss payable to Buyer; (ii) plainly mark or otherwise adequately identify it is owned by Buyer; (iii) unless otherwise agreed to by Buyer in writing, store it separate and apart from Supplier's and third party owned property under Supplier's control; (iv) maintain it properly, and in compliance with any handling and storage requirements provided by Buyer, or that accompanied it when delivered to Supplier; (v) supervise its use; and (vi) use it only to meet Buyer's Orders without disclosing or otherwise reproducing it for any other purpose.

## **5. INTELLECTUAL PROPERTY.**

**5.1 General.** Buyer hereby grants a non-exclusive, non-assignable license, which is revocable with or without cause at any time, to Supplier to use any information, drawings, specifications, computer software, know-how and other data furnished or paid for by Buyer hereunder for the sole purpose of performing this Order for Buyer. The parties agree that each party exclusively owns all Intellectual Property Rights it had prior to the commencement of this Order; however, Buyer shall own exclusively all Intellectual Property Rights created in or resulting from Supplier's performance under this Order (collectively, "**Buyer's IP Rights**"). Supplier hereby transfers and assigns to Buyer, the entire right, title and interest throughout the world in and to the Buyer's IP Rights. Supplier further agrees to enter into and execute any documents that may be required to transfer or assign ownership in and to any Buyer's IP Rights to Buyer. To the extent Supplier cannot, by operation of law or otherwise, make the foregoing assignment, Supplier hereby grants Buyer an irrevocable, perpetual, worldwide, nonexclusive, paid-up, royalty-free, fully transferable, sublicenseable (through all tiers of sublicenses) right and license to use, execute, reproduce, publically perform, publically display, distribute, and prepare derivative works of any such Buyer's IP Rights and any derivative works thereof, and to exercise any right of copyright ownership not listed herein or that may subsequently be added by Law, and to make, have made, use, sell, offer for sale and import products and processes utilizing any such Buyer's IP Rights, and to exercise any rights of patent ownership not listed herein or that may subsequently be added by Law, but in any case limited to the extent needed by Buyer to exploit Buyer's IP Rights. In connection with the foregoing assignment and transfer, Supplier hereby waives its present and future Moral Rights in the Buyer's IP Rights as permitted by any applicable Laws and undertakes to procure that all present and future Moral Rights in the Buyer's IP Rights are waived by the relevant author or other owner of such rights as permitted by any applicable Laws. Should Supplier, without Buyer's prior written consent and authorization, design or manufacture for sale to any person or entity other than Buyer any goods substantially similar to, or which reasonably can substitute or repair, a Buyer good, Buyer, in any adjudication or otherwise, may require Supplier to establish by clear and convincing evidence that neither Supplier nor any of Supplier Personnel (defined in Section 12.1) used in whole or in part, directly or indirectly, any of Buyer's Property, as set forth herein, in such design or manufacture of such goods. As used herein, "**Moral Rights**" means the personal rights of the author of a copyright work which are not capable of assignment, including without limitation the right to be identified as the author of the work and the right to object to derogatory treatment of the work and rights of a similar nature having effect throughout the world; and "**Intellectual Property Rights**" means all patents, utility models, rights to inventions, copyright and neighbouring and related rights, Moral Rights, trademarks and service marks, business names and domain names, rights in get-up and trade dress, goodwill and the right to sue for passing off or unfair competition, rights in designs, rights in computer software, database rights, rights in proprietary information, rights to use, and protect the confidentiality of, confidential information (including know-how and trade secrets) and all other intellectual property rights, in each case whether registered or unregistered and including all applications and rights to apply for and be granted, renewals or extensions of, and rights to claim priority from, such rights and all similar or equivalent rights or forms of protection which subsist or will subsist now or in the future in any part of the world, including the right to sue for, and to recover any damages and other remedies in respect of, any infringement of these rights.

**5.2 Embedded Software.** To the extent any goods contain Embedded Software (defined below) that is not Buyer's Property, no title to such Embedded Software shall pass to Buyer, and Supplier shall grant Buyer, its customers and all other users a non-exclusive worldwide, irrevocable, perpetual, royalty-free right to use, load, install, execute, demonstrate, market, test, resell, sublicense and distribute such Embedded Software as an integral part of such goods or for servicing the goods (the "**Buyer-Required License**"). If such Embedded Software or any part thereof is owned by a third party, prior to delivery, Supplier shall obtain the Buyer-Required License from such third party owner. "**Embedded Software**" means software necessary for operation of goods and embedded in and delivered as an integral part of goods.

## **6. CHANGES.**

**6.1 Buyer Changes.** Buyer may at any time make changes within the scope of this Order in any one or more of the following: (a) drawings, designs or specifications; (b) method of shipment or packing; (c) place and time of delivery; (d) amount of Buyer's furnished property; (e) quality; (f) quantity; or (g) scope or schedule of goods and/or services. Supplier shall not proceed to implement any change until such change is provided in writing by Buyer. If any changes cause an increase or decrease in the cost or schedule of any work under this Order, an equitable adjustment shall be made in writing to the Order price and/or

delivery schedule as applicable. Any Supplier claim for such adjustment shall be deemed waived unless asserted within thirty (30) days from Supplier's receipt of the change or suspension notification and may only include reasonable, direct costs that shall necessarily be incurred as a direct result of the change.

6.2 *Supplier Changes.* Supplier shall notify Buyer in writing in advance of any and all: (a) changes to the goods and/or services, their specifications and/or composition; (b) process changes; (c) plant and/or equipment/tooling changes or moves; (d) transfer of any work hereunder to another site; and/or (e) sub-supplier changes, and no such change shall occur until Buyer has approved such change in writing. Supplier shall be responsible for obtaining, completing and submitting proper documentation regarding any and all changes, including complying with any written change procedures issued by Buyer.

## 7. INSPECTION/TESTING AND QUALITY.

7.1 *Inspection/Testing.* In order to assess Supplier's work quality and/or compliance with this Order, upon reasonable notice by Buyer all: (a) goods, materials and services related to the items purchased hereunder, including, raw materials, components, assemblies, work in process, tools and end products shall be subject to inspection and test by Buyer, its customer, representative or regulatory authorities at all places, including sites where the goods are made or located or the services are performed, whether at Supplier's premises or elsewhere; and (b) of Supplier's facilities, books and records relating to this Order shall be subject to inspection by Buyer or its designee. If specific Buyer and/or Buyer's customer tests, inspection and/or witness points are included in this Order, the goods shall not be shipped without an inspector's release or a written waiver of test/inspection/witness with respect to each such point; however, Buyer shall not be permitted to unreasonably delay shipment; and Supplier shall notify Buyer in writing at least twenty (20) days prior to each of Supplier's scheduled final and, if applicable, intermediate test/inspection/witness points. Supplier agrees to cooperate with such audit/inspection including, completing and returning questionnaires and making available its knowledgeable representatives. Buyer's failure to inspect or reject or detect defects by inspection shall not relieve Supplier from its responsibilities under this Order. Supplier agrees to provide small business as well as minority and/or women-owned business utilization and demographic data upon request.

7.2 *Quality.* When requested by Buyer, Supplier shall promptly submit real-time production and process data ("**Quality Data**") in the form and manner requested by Buyer. Supplier shall provide and maintain an inspection, testing and process control system ("**Supplier's Quality System**") covering the goods and services provided hereunder that is acceptable to Buyer and its customer and complies with Buyer's quality policy, quality requirements in this Order and/or other quality requirements that are otherwise agreed to in writing by the parties ("**Quality Requirements**"). Acceptance of Supplier's Quality System by Buyer does not alter Supplier's obligations and/or liability under this Order, including Supplier's obligations regarding its sub-suppliers and subcontractors. If Supplier's Quality System fails to comply with the terms of this Order, Buyer may require additional quality assurance measures at Supplier's expense necessary to meet Buyer's Quality Requirements. Supplier shall keep complete records relating to Supplier's Quality System, including all testing and inspection data and shall make such records available to Buyer and its customer for the longer of: (a) three (3) years after completion of this Order; (b) such period as set forth in the specifications applicable to this Order; or (c) such period as required by applicable Law. If Supplier is not the manufacturer of the goods, Supplier shall certify the traceability of the goods to the original equipment manufacturer on the certificate of conformance. If Supplier cannot certify traceability of the goods, Supplier shall not ship such goods to Buyer without obtaining Buyer's written consent. Any review or approval of drawings by Buyer shall be for Supplier's convenience and shall not relieve Supplier of its responsibility to meet all requirements of this Order.

### 7.3 *Product Recall.*

(a) If a recall is required by applicable Law, or Buyer or Supplier reasonably determines that a recall is advisable based on the fact that the goods create a potential safety hazard, the parties shall promptly communicate such facts to each other. At Buyer's request, Supplier shall promptly develop a corrective action plan, which shall include all actions required to recall and/or repair the goods and any actions required by applicable Law ("**Corrective Action Plan**") for Buyer's review and approval. At Buyer's election, Buyer may develop the Corrective Action Plan. Supplier and Buyer agree to cooperate and work together to ensure that the Corrective Action Plan is acceptable to both parties. In no event shall Buyer and Supplier's failure to agree on the Corrective Action Plan delay the timely notification of a potential safety hazard to users of the goods or cause either party to be non-compliant with applicable Law. Supplier and Buyer shall cooperate with and assist each other in any corrective actions and/or filings.

(b) To the extent a recall is determined to have been caused by a defect, non-conformance or non-compliance, which is the responsibility of Supplier, Supplier shall indemnify and hold harmless Buyer from all reasonable costs and expenses incurred in connection with any recall, repair, replacement or refund program, including all costs related to: (i) investigating and/or inspecting the affected goods; (ii) notifying Buyer's customers; (iii) repairing, or where repair of the goods is impracticable or impossible, repurchasing or replacing the recalled goods; (iv) packing and shipping the recalled goods; and (v) media notification. Each party shall consult the other before making any statements to the public or a governmental agency relating to such recall or potential safety hazards, except where such consultation would prevent timely notification required by Law.

8. **REJECTION.** If any of the goods and/or services furnished pursuant to this Order are found within a reasonable time after delivery to be defective or otherwise not in conformity with the requirements of this Order, then Buyer, at its option, may: (a) require Supplier, at its expense, to immediately re-perform any defective portion of the services and/or require Supplier to immediately repair or replace non-conforming goods with goods that conform to all requirements of this Order; (b) take such actions as may be required to cure all defects and/or bring the goods and/or services into conformity with all requirements of this Order, in which event all related costs and expenses shall be for Supplier's account; (c) reject and/or return at Supplier's risk and expense all or any portion of such goods and/or services; and/or (d) rescind this Order without liability. For any repairs or replacements, Supplier, at its cost and expense, shall perform any tests requested by Buyer to verify conformance to this Order.

## 9. WARRANTIES.

9.1 Supplier warrants that all goods and services provided pursuant to this Order shall be: (a) free of all claims, liens, or encumbrances (other than liens arising through Buyer); (b) new and of merchantable quality, not used, rebuilt or made of refurbished material unless approved in writing by Buyer; (c) free from all defects in design, workmanship and material; (d) fit for the particular purpose for which they are intended; and (e) provided in strict accordance with all specifications, samples, drawings, designs, descriptions or other requirements approved or adopted by Buyer. Supplier further warrants that it shall perform the services and work hereunder in a competent, safe and professional manner in accordance with the highest standards and best practices of Supplier's industry.

9.2 The foregoing warranties shall extend to future performance of the goods and services and apply for a period of: (a) (i) twenty-four (24) months from the date of commercial use of goods and/or services that are not used in a nuclear power plant; or (ii) thirty-six (36) months from the date of commercial use of goods and/or services that are used in a nuclear power plant; or (b) forty-eight (48) months from the date of delivery of the goods or performance of the services, plus delays attributable to Supplier (such as delays due to non-conforming goods and services), whichever period expires first. The term "commercial use" shall mean the date the goods are installed and operating in, and/or the services are performed and used in, the equipment, facility, vessel, substation or plant in which they are intended to be used. For clarification, for good and services that are going into a new plant, substation or vessel the date of "commercial use" shall mean the date on which such plant, substation or vessel has successfully passed all performance and operational tests (or sea trials, if applicable) required by the end customer for commercial operation. The warranties shall apply to Buyer, its successors, assigns and the users of goods and services covered by this Order.

9.3 If any of the goods and/or services are found to be defective or otherwise not in conformity with the warranties in this Section during the warranty period, Buyer, at its option, may: (a) require that Supplier, at its expense, inspect, remove, reinstall, ship and repair or replace/re-perform nonconforming goods and/or services with goods and/or services that conform to this Order; (b) take such actions as may be required to cure all defects and/or bring the goods and/or services into conformity with this Order, in which event all related costs and expenses shall be for Supplier's account; and/or (c) reject and/or return at Supplier's

risk and expense all or any portion of such goods and/or services. Any repaired or replaced good, or part thereof, or re-performed services shall carry warranties on the same terms as set forth above, with the warranty period being the greater of the original unexpired warranty or twenty-four (24) months after repair or replacement. For any repairs or replacements, Supplier, at its cost and expense, shall perform any tests requested by Buyer to verify conformance to this Order.

**10. SUSPENSION.** Buyer may at any time, by notice to Supplier, suspend performance of the work for such time as it deems appropriate. Upon receiving notice of suspension, Supplier shall promptly suspend work to the extent specified, properly caring for and protecting all work in progress and materials, supplies and equipment Supplier has on hand for performance. Upon Buyer's request, Supplier shall promptly deliver to Buyer copies of outstanding purchase orders and subcontracts for materials, equipment and/or services for the work and take such action relative to such purchase orders and subcontracts as Buyer may direct. Buyer may at any time withdraw the suspension as to all or part of the suspended work by written notice specifying the effective date and scope of withdrawal. Supplier shall resume diligent performance on the specified effective date of withdrawal. All claims for increase or decrease in the cost of or the time required for the performance of any work caused by suspension shall be pursued pursuant to, and consistent with, Section 6.1.

**11. TERMINATION.**

**11.1 Termination for Convenience.** Buyer may terminate all or part of this Order for convenience at any time by written notice to Supplier. Upon such termination, Buyer and Supplier shall negotiate reasonable termination costs, which shall only include Supplier's reasonable, direct costs that have or shall necessarily be incurred as a direct result of such termination. Any Supplier claim for such costs shall include reasonable documentation supporting such claim and shall be deemed waived unless asserted within thirty (30) days from Supplier's receipt of the Buyer's termination notice.

**11.2 Termination for Default.** Except for delay due to causes beyond the control and without the fault or negligence of Supplier (lasting not more than sixty (60) days), Buyer, without liability, may by written notice of default, terminate all or part of this Order if Supplier: (i) commits a material breach of this Order, or a series of non-material breaches which when taken together amount to a material breach; or (ii) fails to make progress which, in Buyer's reasonable judgment, endangers material performance of this Order. Such termination shall become effective if Supplier does not cure such failure within ten (10) days of receiving Buyer's written notice of default; except that Buyer's termination for Supplier's breach of Sections 14, 15 or 16 shall become effective immediately upon Supplier's receipt of Buyer's written notice of default. Upon termination, Buyer may procure goods and/or services similar to those so terminated, and Supplier shall be liable to Buyer for any excess costs for such goods and/or services and other related costs. Supplier shall continue performance of this Order to the extent not terminated by Buyer. If Supplier for any reason anticipates difficulty in complying with any requirements of this Order, Supplier shall promptly notify Buyer in writing. Without limiting any other rights herein, if Buyer agrees to accept deliveries after the delivery date has passed, Buyer may require delivery by the fastest method and the total cost of such shipment and handling shall be borne by Supplier.

**11.3 Termination for Insolvency.** If (a) Supplier dissolves or ceases to do business; (b) Supplier fails to pay its debts as they come due; or (c) Supplier or any other entity institutes insolvency, receivership, liquidation, administration, bankruptcy or any other proceeding for settlement of Supplier's debts, Buyer may immediately terminate this Order without liability, except for goods or services completed, delivered and accepted within a reasonable period after termination (which shall be paid for at the Order price).

**11.4 Supplier's Obligations on Termination.** Unless otherwise specified by Buyer, upon Supplier's receipt of a notice of termination of this Order, Supplier shall promptly: (a) stop work as directed in the notice; (b) place no further subcontracts/orders related to the terminated portion of this Order; (c) terminate, or if requested by Buyer assign, all subcontracts/orders to the extent they relate to work terminated; and (d) deliver all completed work, work in process, designs, drawings, specifications, documentation and material required and/or produced in connection with such work.

**12. INDEMNITY AND INSURANCE.**

**12.1 Indemnity.** Supplier shall defend, indemnify, release and hold Buyer and its Affiliates, and each of its and their directors, officers, managers, employees, agents, representatives, successors and assigns (collectively, the "**Indemnitees**") harmless from and against any and all claims, legal actions, demands, settlements, losses, judgments, fines, penalties, damages, liabilities, costs and expenses of any nature whatsoever (including all attorneys' fees) (collectively, "**Claims**") arising from any act or omission of Supplier, its agents, employees or subcontractors (collectively, "**Supplier Personnel**"), except to the extent attributable to the sole and direct gross negligence of Buyer (for the purpose of which "gross negligence" shall mean, in relation to a party, a reckless breach of a duty of care owned by that party where, in all circumstances, the consequences of such breach are very serious and it was reasonably foreseeable that they would be so). Supplier agrees to include a clause substantially similar to the preceding clause in all subcontracts it enters into related to its fulfillment of this Order. In addition, Supplier shall indemnify, defend, release and hold the Indemnitees harmless from and against any Claims arising out of employment or labor claims or proceedings initiated by Supplier Personnel against or involving Buyer. Supplier further agrees to indemnify Buyer for any attorneys' fees or other cost Buyer incurs to enforce its rights hereunder.

**12.2 Insurance.** For the duration of this Order and for a period of six (6) years from the date of delivery of the goods or performance of the services, Supplier shall maintain, through insurers with a minimum A.M. Best rating of A- VII or S&P A or the equivalent in those jurisdictions that do not recognize such rating classification and licensed in the jurisdiction where goods are sold and/or where services are performed, the following insurance: (a) Commercial General/Public Liability, on an occurrence form, in the minimum amount of GBP 3,500,000.00 per occurrence with coverage for: (i) bodily injury/property damage; (ii) personal/advertising injury; and (iii) products/completed operations liability, including coverage for contractual liability insuring the liabilities assumed in this Order, with all such coverages in this Section 12.2(a) applying on a primary basis, providing for cross liability, not being subject to any self-insured retention and being endorsed to name Buyer, its Affiliates (defined in Section 2.2(c)), directors, officers, agents and employees as additional insureds; (b) Business Automobile Liability Insurance covering all owned, hired and non-owned vehicles used in the performance of this Order in the amount of GBP 1,500,000.00 combined single limit each occurrence; (c) Employers' Liability in the amount of GBP 1,500,000.00 each accident, injury or disease or the statutory minimum amount if higher; (d) Property Insurance on an "All-risk" basis covering the full replacement cost value of all of Buyer's Property in Supplier's care, custody or control, with such policy being endorsed to name Buyer as "Loss Payee" as its interests may appear; and (e) appropriate Workers' Compensation Insurance protecting Supplier from all claims under any applicable Workers' Compensation or Occupational Disease Act. Supplier shall obtain coverage similar to Workers' Compensation and Employers' Liability for each Supplier employee performing work under this Order outside of the U.S. To the extent that this Order is for professional services, Supplier shall maintain Professional/ Errors and Omission Liability insurance in the minimum amount of GBP 3,500,000.00 per claim. If any insurance is on a claims-made basis, the retro date must precede the date of issuance of this Order, and Supplier must maintain continuity of coverage for three (3) years following termination, expiration and/or completion of this Order. Insurance specified in sub-sections 12.2(c), (d) and (e) shall be endorsed to provide a waiver of subrogation in favor of Buyer, its Affiliates (defined in Section 2.2(c)) and its and their respective employees for all losses and damages covered by the insurances required in such subsections. The application and payment of any self-insured retention or deductible on any policy carried by Supplier shall be the sole responsibility of Supplier. Should Buyer be called upon to satisfy any self-insured retention or deductible under Supplier's policies, Buyer may seek indemnification or reimbursement from Supplier where allowed by Law. Upon request by Buyer, Supplier shall provide Buyer with a certificate(s) of insurance evidencing that the required minimum insurance is in effect. The certificate(s) of insurance shall reference that the required coverage extensions are included on the required policies. Upon request by Buyer, copies of endorsements evidencing the required additional insured status, waiver of subrogation provision and/or loss payee status shall be attached to the certificate(s) of insurance. Acceptance of such certificate(s), which are not compliant with the stipulated coverages, shall in no way whatsoever imply that Buyer has waived its insurance requirements or any other obligations set forth herein. The above-

referenced insurance limits in subsections (a), (b) and (c) can be met either via each policy or via a combination of these policies and an excess/umbrella liability insurance policy.

**13. ASSIGNMENT, SUBCONTRACTING AND CHANGE OF CONTROL.** Supplier may not assign, delegate, subcontract or transfer (including by change of ownership or control by operation of law or otherwise) this Order or any of its rights or obligations hereunder, including payment, without Buyer's prior written consent. Should Buyer grant consent to Supplier's assignment, Supplier shall ensure that such assignee shall be bound by the terms and conditions of this Order. Further, Supplier shall advise Buyer of any subcontractor or supplier to Supplier: (a) that shall have at its facility any parts, components or goods with Buyer's or any of its Affiliates' name, logo or trademark (or that shall be responsible to affix the same); and/or (b) fifty percent (50%) or more of whose output from a specific location is purchased directly or indirectly by Buyer. In addition, Supplier shall obtain for Buyer, unless advised to the contrary in writing, written acknowledgement by such assignee, subcontractor and/or supplier to Supplier of its commitment to act in a manner consistent with Buyer's integrity policies, and to submit to, from time to time, on-site inspections or audits by Buyer or Buyer's third party designee as requested by Buyer. Subject to the foregoing, this Order shall be binding upon and inure to the benefit of the parties, their respective successors and assigns.

**14. COMPLIANCE WITH BUYER'S POLICIES.** Supplier acknowledges that it has read and understands the Buyer's Code of Conduct located at <https://new.abb.com/about/integrity/standards/abb-code-of-conduct> and Buyer's Supplier Code of Conduct located at <https://new.abb.com/about/supplying/code-of-conduct>, both of which may be updated or modified by Buyer from time to time (the "Guides"). Supplier agrees to fully comply with the Guides with regard to provision of the goods and/or services. Supplier agrees not to pay, promise to pay, give or authorize the payment of any money or anything of value, directly or indirectly, to any person for the purpose of illegally or improperly inducing a decision or obtaining or retaining business in connection with this Order.

**15. COMPLIANCE WITH LAWS.**

**15.1 General.** Supplier represents, warrants, certifies and covenants ("Covenants") that it shall comply with all laws, treaties, conventions, protocols, regulations, ordinances, codes, standards, directives, orders and rules issued by governmental agencies or authorities, which are applicable to the activities relating to this Order (collectively, "Law(s)") and the Guide.

**15.2 Environment, Health and Safety.**

(a) **General.** Supplier Covenants that it shall take appropriate actions necessary to protect health, safety and the environment and has established effective requirements to ensure any suppliers it uses to perform the work called for under this Order shall be in compliance with Section 15 of this Order.

(b) **Material Content and Labeling.** Supplier Covenants that each chemical substance or hazardous material constituting or contained in the goods is suitable for use and transport and is properly packaged, marked, labeled, documented shipped and/or registered under applicable Law. Notwithstanding the foregoing, Supplier Covenants that none of the goods contains any of the following: (i) arsenic, asbestos, benzene, beryllium, carbon tetrachloride, cyanide, lead or lead compounds, cadmium or cadmium compounds, hexavalent chromium, mercury or mercury compounds, trichloroethylene, tetrachloroethylene, methyl chloroform, polychlorinated biphenyls ("PCBs"), polybrominated biphenyls ("PBBs"), polybrominated diphenyl ethers ("PBDEs"), nanoscale materials; or (ii) any chemicals that are restricted or otherwise banned under the Montreal Protocol, the Stockholm Convention on Persistent Organic Pollutants, the US Toxic Substances Control Act, the European Union's Restrictions on Hazardous Substances and REACH legislation, and other comparable chemical regulations unless, Buyer expressly agrees in writing. Upon request from Buyer, Supplier shall provide Buyer with safety data sheets, the chemical composition, including proportions, of any substance, preparation, mixture, alloy or goods supplied under this Order and any other relevant information or data. Hazardous materials as used in this Order means any substance or material regulated on the basis of potential impact to safety, health or the environment pursuant to applicable Law.

**15.3 Subcontractor Flow-downs for U.S. Government Commercial Items Contracts.** Where the goods and/or services being procured by Buyer from Supplier are in support of a U.S. Government end customer or an end customer funded in whole or part by the U.S. Government, additional terms set forth in Appendix A, *Industrial Solutions Government Acquisition of Commercial Items*, which may be updated or modified by Buyer from time to time, shall apply to this Order. Supplier acknowledges it has reviewed such appendix and agrees to comply with such terms if applicable and Covenants that it has not been declared ineligible to contract with the U.S. Government or an end customer funded in whole or part by the U.S. Government.

**15.4 Import & Export Compliance.**

(a) **General.** Supplier Covenants that it is knowledgeable regarding all applicable export, export control, customs and import laws and shall comply with such laws and any instructions and/or policies provided by Buyer. This shall include securing all necessary clearance requirements, export and import licenses and exemptions from such licenses, and making all proper customs declarations and filings with and notifications to appropriate governmental bodies, including disclosures relating to the provision of services and the release or transfer of goods, hardware, software and technology to foreign destinations or nationals. Supplier Covenants that it shall not cause or permit any goods, technical data, software or the direct product thereof furnished by Buyer in connection with this Order to be exported, transshipped, re-exported or otherwise transferred except where expressly permitted by Law. Supplier Covenants that it is not suspended, debarred or declared ineligible to export by any government entity. In the event that Supplier is suspended, debarred or declared ineligible by any government entity, Buyer may terminate this Order immediately without liability to Buyer.

(b) **Trade Restrictions.**

(i) Supplier Covenants that it shall not sell, distribute, disclose, release, receive or otherwise transfer any item or technical data provided under this Order to or from: (1) any country designated as a "State Sponsor of Terrorism" or "SST" by the U.S. Department of State, (2) any entity located in, or owned by an entity located in a SST country, or (3) any person or entity listed on the "Specifically Designated Nationals and Blocked Persons" list maintained by the U.S. Department of Treasury. This clause shall apply regardless of the legality of such a transaction under local law.

(ii) Buyer may, from time to time and for business reasons, withdraw from and/or restrict its business dealings in certain jurisdictions, regions, territories and/or countries. Thus, subject to applicable Law, Supplier hereby agrees not to supply any goods to Buyer under this Order that are sourced directly or indirectly from any such jurisdiction, region, territory and/or country identified to Supplier by Buyer, which currently includes Cuba, North Korea and the disputed region of Crimea.

(c) **Trade Remedy Laws.** Supplier Covenants that no goods sold to Buyer hereunder are subject to antidumping or countervailing duties. Supplier Covenants that all sales made hereunder shall be made in circumstances that shall not give rise to the imposition of new antidumping or countervailing duties or other duties or tariffs including, in connection with a trade dispute or as a remedy in an "escape clause", under the Law of any countries to which the goods may be exported. In the event that any jurisdiction imposes such duties or tariffs on goods subject to this Order, Buyer may terminate this Order immediately upon written notice to Supplier without liability to Buyer.

(d) **Shipping/Documentation Requirements.** With each shipment, Supplier shall provide: (i) a packing list containing all information specified in Section 19 below, (ii) a commercial or pro forma invoice and (iii) all required security-related information needed for the import of the goods. The commercial/pro forma invoice shall include: contact names and telephone numbers of representatives of Buyer and Supplier who have knowledge of the transaction; Buyer's order number; order line item; part number; release number (in the case of a "blanket order"); detailed description of the merchandise; quantity; unit purchase price in the currency of the transaction; Incoterms® 2010 used in the transaction; the named place of delivery; and both (1) "country of origin" of the goods and (2)

customs tariff numbers of the country of consignment, as each are determined under customs Law; the applicable national export control numbers; and if the goods are subject to U.S. export regulations, ECCN or ITAR classifications.

(e) Preferential Trade Agreements/Duty Drawback. If goods shall be delivered to a destination country having a trade preferential or customs union agreement (“**Trade Agreement**”) with Supplier’s country, Supplier shall cooperate with Buyer to review the eligibility of the goods for any special program for Buyer’s benefit and provide Buyer with any required documentation, including declarations or certificates of origin to support the applicable special customs program or Trade Agreement to allow duty free or reduced duty for entry of goods into the destination country. If Supplier is the importer of record for any goods purchased hereunder, including any component parts thereof, upon Buyer’s request, Supplier shall provide Buyer with all necessary customs documentation to enable Buyer to file for and obtain duty drawback. Supplier shall promptly notify Buyer of any known documentation errors and/or changes to the origin of goods. Supplier shall indemnify Buyer for any costs, fines, penalties or charges arising from Supplier’s inaccurate documentation or untimely cooperation.

#### 15.5 *Anti-Bribery.*

(a) Supplier shall: (i) comply with all applicable Laws relating to anti-bribery and anti-corruption including but not limited to the Bribery Act 2010 (the “**Relevant Requirements**”); (ii) comply with the Guide and such other policies relating to ethics, anti-bribery and anti-corruption as Buyer may provide to Supplier and update from time to time (the “**Relevant Policies**”); (iii) not do, or omit to do, any act that will cause or lead the Buyer to be in breach of any of the Relevant Requirements or Relevant Policies; (iv) have and shall maintain in place throughout the term of this Order their own policies and procedures, including adequate procedures under the Bribery Act 2010, to ensure compliance with the Relevant Requirements and the Relevant Policies, and will comply with them where appropriate; and (v) promptly report to Buyer any request or demand for any undue financial or other advantage of any kind received by the Supplier in connection with the performance of this Order;

(b) Supplier shall ensure that any person associated with the Supplier who is performing services or providing goods in connection with this Order does so only on the basis of a written contract which imposes on and secures from such person terms equivalent to those imposed on Supplier in this Section 15.5 (“**Relevant Terms**”). Supplier shall be responsible for the observance and performance by such persons of the Relevant Terms and shall be directly liable to the Buyer for any breach by such persons of any of the Relevant Terms. Whether a person is associated with another person shall be determined in accordance with the Bribery Act 2010 (and any guidance issued thereunder).

(c) Breach of this Section 15.5 shall be deemed a material breach of this Agreement under Section 11.2.

### 16. **CONFIDENTIALITY, DATA PROTECTION AND PUBLICITY.**

#### 16.1 *Confidentiality.*

(a) “**Confidential Information**” for purposes of this Order shall mean: (i) the terms of this Order; (ii) all information and material disclosed or provided by Buyer to Supplier, including Buyer’s Property; (iii) all information Supplier Personnel derive from Buyer’s Property; and (iv) all of Buyer’s IP Rights (defined in Section 5).

(b) Supplier shall: (i) use the Confidential Information only for the purposes of fulfilling Supplier’s obligations under this Order; and (ii) without limiting the requirements under Section 16.2, use the same degree of care with the Confidential Information as with its own confidential information, which shall be at least a reasonable standard of care, to prevent disclosure of the Confidential Information, except to its officers, directors, managers and employees (collectively, “**Authorized Parties**”), solely to the extent necessary to permit them to assist the Supplier in performing its obligations under this Order. Supplier agrees that prior to disclosing the Confidential Information to any Authorized Party, Supplier shall advise the Authorized Party of the confidential nature of the Confidential Information and ensure that such party has signed a confidentiality agreement no less restrictive than the terms of this Section. Supplier acknowledges the irreparable harm that shall result to the Buyer if the Confidential Information is used or disclosed contrary to the provisions of this Section.

(c) The restrictions in this Section 16 regarding the Confidential Information shall be inoperative as to particular portions of the Confidential Information disclosed by Buyer to Supplier if such information: (i) is or becomes generally available to the public other than as a result of disclosure by Supplier; (ii) was available on a non-confidential basis prior to its disclosure to Supplier; (iii) is or becomes available to Supplier on a non-confidential basis from a source other than Buyer when such source is not, to the best of Supplier’s knowledge, subject to a confidentiality obligation with Buyer; or (iv) was independently developed by Supplier, without reference to the Confidential Information, and Supplier can verify the development of such information by written documentation;

(d) Within thirty (30) days of the completion or termination of this Order, Supplier shall return to Buyer or destroy (with such destruction certified in writing to Buyer) all Confidential Information, including any copies thereof. No such return or destruction of the Confidential Information shall affect the confidentiality obligations of Supplier all of which shall continue in effect as provided for in this Order.

(e) Any knowledge or information, which Supplier shall have disclosed or may hereafter disclose to Buyer and which in any way relates to the goods or services purchased under this Order (except to the extent deemed to be Buyer’s Property as set forth in Section 4), shall not be deemed to be confidential or proprietary and shall be acquired by Buyer free from any restrictions (other than a claim for infringement) as part of the consideration for this Order, and notwithstanding any copyright or other notice thereon, Buyer shall have the right to use, copy, modify and disclose the same as it sees fit.

(f) Notwithstanding the foregoing, if Supplier is requested or required by interrogatories, subpoena or similar legal process, to disclose any Confidential Information, it agrees to provide Buyer with prompt written notice of each such request/requirement, to the extent practicable, so that Buyer may seek an appropriate protective order, waive compliance by Supplier with the provisions of this Section, or both. If, absent the entry of a protective order or receipt of a waiver, Supplier is, in the opinion of its counsel, legally compelled to disclose such Confidential Information, Supplier may disclose such Confidential Information to the persons and to the extent required without liability under this Order and shall use its best efforts to obtain confidential treatment for any Confidential Information so disclosed.

16.2 *Privacy and Data Protection.* Supplier agrees that Buyer Confidential Information shall be subject to all applicable laws, as well as the organizational, technical, and physical controls and other safeguards established by Buyer. Supplier agrees to apply such additional safeguards and to grant Buyer such additional rights as requested by Buyer relating to such data. In addition, Supplier understands and agrees that Buyer may require Supplier to provide certain personal information of Supplier’s representatives to facilitate the performance of this Order, and that information shall be processed and maintained by Buyer in compliance with its privacy and data protection policies.

16.3 *Publicity.* Supplier shall not make any announcement, take or release any photographs (except for its internal operation purposes for the manufacture and assembly of the goods), or release any information concerning this Order or with respect to its business relationship with Buyer or any Buyer Affiliate, to any third party except as required by applicable Law without Buyer or its Affiliate’s prior written consent. Supplier agrees that it shall not, without prior written consent of Buyer or its Affiliates as applicable, (a) use in advertising, publicity or otherwise, the name, trade name, trademark logo or simulation thereof of Buyer or its Affiliate or the name of any officer or employee of Buyer or its Affiliates or (b) represent, directly or indirectly, that any product or any service provided by Supplier has been approved or endorsed by Buyer or its Affiliate.

**17. INTELLECTUAL PROPERTY INDEMNIFICATION.** Supplier shall indemnify, defend and hold Buyer and Buyer's customers harmless from any and all Claims (defined in Section 12.1) against Buyer and/or Buyer's customers alleging intellectual property infringement of any patent, copyright, trademark, trade secret or other intellectual property rights of any third party arising out of the use, sale, importation, distribution, reproduction or licensing of any product, service, article or apparatus, or any part thereof constituting goods or services furnished under this Order, as well as any device or process necessarily resulting from the use thereof (the "**Indemnified IP**"), including the use, sale, importation, distribution, reproduction or licensing of such Indemnified IP, in foreseeable combinations with products or services not supplied by Supplier. Buyer shall notify Supplier promptly of any such Claim and give Supplier authority and information and assistance (at Supplier's expense) for the defense of same, and Supplier shall pay all damages, costs and expenses incurred or awarded therein, including reasonable attorneys' fees. Notwithstanding the foregoing, any settlement of such suit, claim or proceeding shall be subject to Buyer's consent, such consent not to be unreasonably withheld. If use of any Indemnified IP is enjoined, Supplier shall, at Buyer's option and Supplier's expense, either: (a) procure for Buyer the right to continue using such Indemnified IP; (b) replace the same with a non-infringing equivalent; or (c) remove the Indemnified IP and/or halt such use of the Indemnified IP in providing goods and/or services under this Order and refund the purchase price to Buyer, and in all cases, Supplier shall be responsible for all related costs and expenses. Supplier agrees that it shall use commercially reasonable efforts to obtain an intellectual property infringement indemnity from its direct or indirect suppliers providing goods and/or services as part of the deliverables under this Order consistent with the intellectual property infringement indemnity it provides to Buyer in this Order.

**18. BUSINESS CONTINUITY PLANNING AND SUPPLY CHAIN SECURITY.**

**18.1 Business Continuity Planning.** Supplier shall prepare, maintain and provide, at no additional cost to Buyer, a Business Continuity Plan ("**BCP**") satisfactory to Buyer and designed to ensure that Supplier can continue to provide the goods and/or services in accordance with this Order in the event of a disaster or other BCP-triggering event (as such events are defined in the applicable BCP). Supplier's BCP shall, at a minimum, provide for: (a) the retention and retrieval of data and files; (b) obtaining resources necessary for recovery, (c) appropriate continuity plans to maintain adequate levels of staffing required to provide the goods and services during a disruptive event; (d) procedures to activate an immediate, orderly response to emergency situations; (e) procedures to address potential disruptions to Supplier's supply chain; (f) a defined escalation process for notification of Buyer in the event of a BCP-triggering interruption; and (g) training for key Supplier Personnel who are responsible for monitoring and maintaining Supplier's continuity plans and records. Supplier shall maintain the BCP and test it at least annually. Upon Buyer's request, Supplier shall provide Buyer an executive summary of the test results and a report of corrective actions (including the timing for implementation) to be taken to remedy any deficiencies identified by such testing. Upon Buyer's request and with reasonable advance notice and conducted in such a manner not to unduly interfere with Supplier's operations, Supplier shall give Buyer and its designated agents access to Supplier's designated representative(s) with detailed functional knowledge of Supplier's BCP and relevant subject matter.

**18.2 Supply Chain Security.** Supplier shall maintain a written security plan consistent with the Customs Trade Partnership Against Terrorism ("**C-TPAT**") program of U.S. Customs and Border Protection, the Authorized Economic Operator for Security program of the European Union ("**EU AEO**") and similar World Customs Organization SAFE Framework of Standards to Secure and Facilitate Global Trade (collectively, "**SAFE Framework Programs**") and implement appropriate procedures pursuant to such plan (the "**Security Plan**"). Supplier shall: (a) communicate such SAFE Framework Programs recommendations to its sub-suppliers and transportation providers ("**Subtiers**"); (b) condition its relationship with those entities upon their implementation of a Security Plan; and (c) upon request of Buyer, Supplier shall certify to Buyer in writing that its Subtiers' Security Plans comply with all applicable SAFE Framework Programs.

**19. PACKING, PRESERVATION AND MARKING.** Packing, preservation and marking shall be in accordance with Buyer's supplier procedure, which Supplier acknowledges it has received, any specification or drawing or as specified on this Order, or if not specified, the best commercially accepted practice shall be used, which shall be consistent with Law.

**20. GOVERNING LAW AND DISPUTE RESOLUTION.**

**20.1 Governing Law.** This Order (and all non-contractual or other obligations arising out of or in connection with it) shall in all respects be governed by and interpreted in accordance with the substantive law of England and Wales, excluding its conflicts of law provisions. The parties exclude application of the United Nations Convention on Contracts for the International Sale of Goods.

**20.2 Dispute Resolution.** In the event of any dispute arising out of or in connection with this Order, including any question regarding their existence, validity, interpretation, breach, violation or termination, the parties agree to submit such dispute to settlement proceedings under the Alternative Dispute Resolution Rules (the "**ADR Rules**") of the International Chamber of Commerce ("**ICC**"). If the dispute has not been settled pursuant to the ADR Rules within forty-five (45) days following the filing of a request for ADR or within such other period as the parties may agree in writing, such dispute shall be finally settled under the Rules of Arbitration and Conciliation of the ICC (the "**ICC Rules**") by one or more arbitrators appointed in accordance with such ICC Rules. The place of arbitration shall be London, England and proceedings shall be conducted in the English language, unless otherwise stated on the face of this Order. The award shall be final and binding on both Buyer and Supplier, and the parties hereby waive the right of appeal to any court for amendment or modification of the arbitrators' award.

**21. ELECTRONIC COMMERCE.** Supplier agrees to participate in Buyer's current and future electronic commerce applications and initiatives. For purposes of this Order, each electronic message sent between the parties within such applications or initiatives, including agreements signed electronically, shall be deemed: (a) "written" and a "writing"; (b) "signed" (in the manner below); and (c) an original business record when printed from electronic files or records established and maintained in the normal course of business. The parties expressly waive any right to object to the validity, effectiveness or enforceability of any such electronic message or electronically signed agreement on the ground that any Law or rule of evidence requires written, signed agreements. Any such electronic documents may be introduced as substantive evidence in any proceedings between the parties as business records as if originated and maintained in paper form. Neither party shall object to the admissibility of any such electronic document for any reason. By placing a name or other identifier on any such electronic message/agreement, the party doing so intends to sign the message/agreement with his/her signature attributed to the relevant content.

**22. INDEPENDENT CONTRACTORS/ADDITIONAL SERVICE-RELATED PROVISIONS.**

**22.1 Independent Contractor.** The relationship of Buyer and Supplier is that of independent contractors. Nothing in this Order shall be interpreted or construed as creating or establishing the relationship of employer and employee between Buyer and Supplier or Supplier Personnel. Buyer has no right to control directly or indirectly the terms and conditions of the employment of Supplier Personnel.

**22.2 TUPE & Employment Liabilities.**

(a) In this Section 22.2: "**Losses**" means all costs, liabilities, losses, damages, claims, demands and expenses (including without limitation all settlement awards and all interest, penalties and reasonable legal and other professional fees); "**New Supplier**" means any successor to Supplier or any of its subcontractors in the provision of any services hereunder or part of such services upon a Cessation of Service (as defined below), including (if applicable) Buyer or any Buyer Affiliate; and "**Transfer Regulations**" means the Transfer of Undertakings (Protection of Employment) Regulations 2006 (as amended) or any other law implementing, in any jurisdiction in or from which any services are or were provided under this Order, the European Council Directive 2001/23/EC on the approximation of laws of European member states relating to the safeguarding of employees' rights in the event of transfers of undertakings, businesses or parts of undertakings or businesses.

(b) Neither the commencement of the provision of any services hereunder (or any part thereof) nor the cessation of the provision of such services or any part thereof is intended by either Buyer or Supplier to constitute a relevant transfer for the purposes of Transfer Regulations. Accordingly, it is intended that following such commencement and/or cessation as the case may be, all employees of Supplier shall remain employed by Supplier.

(c) Supplier shall indemnify and keep indemnified the Indemnitees (as this term is defined in Section 12.1) on demand from and against any and all Losses on a full indemnity basis suffered or incurred by Buyer and/or any Buyer Affiliate and/or any New Supplier arising out of or in connection with the engagement, employment or the termination of the employment or any contractual arrangement in respect of any employee, worker, agent or contractor who is or has been engaged or employed to any extent by Supplier in connection with any part of the services and/or goods provided hereunder, whether such Losses (i) arise and/or relate to any time during the term of the Order, and/or (ii) transfer or are alleged to transfer to Buyer and/or any Buyer Affiliate and/or any New Supplier pursuant to the Transfer Regulations.

(d) If as a result of Supplier or any subcontractor ceasing or partially ceasing to provide any services hereunder or any part thereof for whatever reason (a "**Cessation of Service**") any contract of employment of any person takes effect or is alleged to take effect as if originally made between that person and Buyer, any Buyer Affiliate or any New Supplier as a result of the Transfer Regulations or otherwise (a "**Transferring Individual**") then: (a) Buyer, the Buyer Affiliate or the New Supplier (as applicable) may, but shall not be bound to, terminate such Transferring Individual's employment upon becoming aware of such effect; and

(b) Supplier shall indemnify and keep indemnified the Indemnitees on demand from and against any and all Losses on a full indemnity basis suffered or incurred by Buyer and/or any Buyer Affiliate and/or any New Supplier arising out of or in connection with the employment or the termination of employment of any Transferring Individual and any other Losses which may be suffered or incurred by Buyer and/or any Buyer Affiliate and/or any New Supplier in relation to such Transferring Individual in respect of any period whether before or after the Cessation of Service.

22.3 *Background Checks.* To the extent permissible by Law and after securing appropriate written authorization from Supplier Personnel, Supplier shall, through the utilization of an authorized background checking agency, perform background checks prior to (a) stationing any Supplier Personnel to perform services at any Buyer location, facility or work site (each a "**Buyer Site**") (for clarity, "stationing" shall not include periodic attendance or visits to a Buyer Site); (b) granting Supplier Personnel access to Buyer networks; (c) assigning Supplier Personnel to duties that are directly related to the safe operation or security of a Buyer Site, which, if not performed properly, could cause a serious environmental, health or safety hazard; or (d) assigning Supplier Personnel to a Buyer Site that is designated in its entirety as "security sensitive," even though the work responsibilities, if performed in another context, would not be security sensitive.

**23. CYBERSECURITY FOR GOODS WITH EXECUTABLE BINARY CODE.** Supplier agrees that all goods supplied under this Order that include executable binary code shall comply with Appendix B, *Product Cybersecurity*.

**24. MISCELLANEOUS.** This Order, with documents as are expressly incorporated by reference, is intended as a complete, exclusive and final expression of the parties' agreement with respect to the subject matter herein and supersedes any prior or contemporaneous agreements, whether written or oral, between the parties. No course of prior dealings and no usage of the trade shall be relevant to determine the meaning of this Order even though the accepting or acquiescing party has knowledge of the performance and opportunity for objection. No claim or right arising out of a breach of this Order can be discharged in whole or in part by a waiver or renunciation unless supported by consideration and made in writing signed by the aggrieved party. Either party's failure to enforce any provision hereof shall not be construed to be a waiver of such provision or the right of such party thereafter to enforce each and every such provision. Buyer's rights and remedies in this Order are in addition to any other rights and remedies provided by Law, contract or equity, and Buyer may exercise all such rights and remedies singularly, alternatively, successively or concurrently. Section headings are for convenience and shall not be given effect in interpretation of this Order. The term "including" shall mean and be construed as "including, but not limited to" or "including, without limitation", unless expressly stated to the contrary.

The invalidity, in whole or in part, of any section or paragraph of this Order shall not affect the remainder of such section or paragraph or any other section or paragraph, which shall continue in full force and effect. Further, the parties agree to give any such section or paragraph deemed invalid, in whole or in part, a lawful interpretation that most closely reflects the original intention of Buyer and Supplier. All provisions or obligations contained in this Order, which by their nature or effect are required or intended to be observed, kept or performed after termination or expiration of this Order shall survive and remain binding upon and for the benefit of the parties, their successors (including without limitation successors by merger) and permitted assigns including, Sections 2.3, 4, 5, 7, 8, 9, 12, 14, 15, 16, 17, 21 and 24.



## APPENDIX A - GOVERNMENT ACQUISITION OF COMMERCIAL ITEMS

The following clauses are hereby incorporated into the Order by reference, to the extent they apply to Buyer's prime Contract with the U.S. Government (the "Prime Contract") or Buyer's subcontract with a higher tier U.S. Government contractor (the "Sub-Contract") and as appropriate for the dollar value of any order. The version of the clauses below shall be the versions in effect on the date of this Order, unless the Buyer's Prime or Sub-Contract references different versions. In the event of a conflict between the clauses listed below and the Buyer's Prime Contract or Sub-Contract, the terms of Buyer's Prime Contract or Sub-Contract shall prevail. Where applicable, the terms "government", "Contracting Officer", and similar terms in clauses below shall mean Buyer, and the term "Contractor" and similar terms shall mean Seller. The full text of a clause may be accessed electronically at URL: <http://farsite.hill.af.mil/vffar1.htm>

<b><u>FAR CLAUSE</u></b>	<b><u>TITLE</u></b>
52.203-13	Contractor Code of Business Ethics and Conduct (Applies when the Order exceeds \$5.5 million and has a performance period of more than 120 days)
52.203-15	Whistleblower Protections Under the American Recovery and Reinvestment Act of 2009 (Applies if the Order is funded under the Recovery Act)
52.203-19	Prohibition on Requiring Certain Internal Confidentiality Agreements or Statements
52.204-21	Basic Safeguarding of Covered Contractor Information Systems (Applies when the Order is for commercial items, other than commercially available off-the-shelf items, if flowdown is required in accordance with paragraph (c))
52.212-5	Contract Terms and Conditions Required to Implement Statutes or Executive Orders – Commercial Items (only paragraphs (d) and (e)).
52.219-8	Utilization of Small Business Concerns (Applies when the Order exceeds the Simplified Acquisition Threshold ("SAT") and could lead to subcontracting opportunities)
52.222-17	Nondisplacement of Qualified Workers (Applies when the Order exceeds the SAT and is (1) a service contract, as defined in 22.001, (2) that succeeds a contract for performance of the same or similar work at the same location, and (3) is not exempted by 22.1203-2 or waived in accordance with 22.1203-3)
52.222-21	Prohibition of Segregated Facilities
52.222-26	Equal Opportunity
52.222-35	Equal Opportunity for Veterans
52.222-36	Equal Opportunity for Workers with Disabilities
52.222-37	Employment Reports on Veterans
52.222-40	Notification of Employee Rights Under the National Labor Relations Act
52.222-41	Service Contract Labor Standards (Applies when incorporated in Prime Contract)
52.222-50	Combating Trafficking in Persons
52.222-50	Combating Trafficking in Persons Alternate I (if applicable)
52.222-51	Exemption from Application of the Service Contract Labor Standards to Contracts for Maintenance, Calibration, or Repair of Certain Equipment – Requirements
52.222-53	Exemption from Application of the Service Contract Labor Standards to Contracts for Certain Services -- Requirements
52.222-54	Employment Eligibility Verification
52.222-55	Minimum Wages under Executive Order 13658
52.222-62	Paid Sick Leave Under Executive Order 13706 (Applies if flowdown is required in accordance with paragraph (m))
52.224-3	Privacy Training (Applies if flowdown is required in accordance with paragraph (f))
52.224-3	Privacy Training Alternate I (if applicable) (Applies if flowdown is required in accordance with paragraph (f) and the agency specifies that only its agency-provided training is acceptable)
52.225-26	Contractors Performing Private Security Functions Outside the United States
52.232-40	Providing Accelerated Payments to Subcontractors
52.244-6	Subcontracts for Commercial Items
52.247-64	Preference for Privately-Owned U.S. Flag Commercial Vessel

**IF THIS ORDER IS IN SUPPORT OF A DEPARTMENT OF DEFENSE CONTRACT THE FOLLOWING DEFENSE FEDERAL ACQUISITION REGULATION SUPPLEMENT (DFARS) CLAUSES ARE ALSO APPLICABLE:**

<b><u>DFARS CLAUSE</u></b>	<b><u>TITLE</u></b>
252.203-7003	Agency Office of the Inspector General
252.204-7012	Safeguarding of Unclassified Controlled Technical Information (Applies when the Seller has unclassified controlled technical information resident on or transiting through Seller's unclassified information systems. In the case of a reportable cyber incident, the Seller shall report the information required in paragraphs (d)(1)(i-xiii) to Buyer.

252.211-7003	Item Identification and Valuation
252.223-7008	Prohibition of Hexavalent Chromium
252.225-7009	Restriction on Acquisition of Certain Articles Containing Specialty Metals (Applies when the Goods contain specialty metals as defined in this clause. Note: Use of exceptions not permitted without advance Seller notification and prior Purchaser approval. Paragraph (d) of this clause is excluded)
252.225-7028	Exclusionary Policies and Practices of Foreign Governments
252.225-7038	Restriction on Acquisition of Air Circuit Breakers
252.225-7040	Contractor Personnel Authorized to Accompany U.S. Armed Forces Deployed Outside the United States
252.225-7043	Antiterrorism/Force Protection Policy for Defense Contractors Outside the United States
252.226-7001	Utilization of Indian Organizations, Indian-Owned Economic Enterprises, and Native Hawaiian Small Business Concerns
252.227-7015	Technical Data—Commercial Items
252.227-7037	Validation of Restrictive Markings on Technical Data (Applies when technical data is specified to be delivered under the Agreement)
252.239-7018	Supply Chain Risk (Applies when the Order involves the development or delivery of any information technology whether acquired as a service of as a supply)
252.244-7000	Subcontracts for Commercial Items
252.246-7003	Notification of Potential Safety Issues
252.247-7003	Pass-Through of Motor Carrier Fuel Surcharge Adjustment to the Cost Bearer
252.246-7007	Contractor Counterfeit Electronic Part Detection and Avoidance System
252.247-7023	Transportation of Supplies by Sea
252.247-7024	Notification of Transportation of Supplies by Sea

**IF THIS ORDER IS IN SUPPORT OF A PROJECT INVOLVING RURAL UTILITY SERVICE (“RUS”) FUNDS, THE FOLLOWING CLAUSES ARE ALSO APPLICABLE:**

(a) Article VI, Section 4 of RUS Form 198, “Compliance with Laws”, specifically the certification as to Debarment and Suspension set forth in 7 CFR part 3017; and

(b) Article VI, Section 5 of RUS Form 198, “Equal Opportunity Provisions”, including the requirements for Seller to provide a certification that Seller has filed a current report on Standard Form 100 and a Certificate of Non-segregated Facilities.

**APPLICABLE TO ALL GOVERNMENT SUBCONTRACTS:**

The subcontractor shall abide by the requirements of 41 CFR 60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, sexual orientation, gender identity or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability or veteran status.

## Appendix B - Product Cybersecurity

### Guidelines

In the event that any Products (as defined below) supplied under the Agreement include executable binary code, Supplier agrees to comply with the requirements set forth in these Guidelines. In the event of any inconsistency or conflict between these Guidelines and any other provision of the Agreement with respect to a subject covered by these Guidelines, the provision requiring the more stringent requirement shall prevail. The requirements in these Guidelines are in addition to any cybersecurity-related obligations between Buyer and the Supplier under the Agreement.

#### **Part A: Definitions**

(i) “Copyleft License” means the GNU General Public Licenses version 2.0 (GPLv2) or version 3.0 (GPLv3), Affero General Public License version 3 (AGPLv3), or any other license that requires, as a condition of use, modification and/or distribution of or making available over a network any materials licensed under such a license to be: (a) licensed under its original license; (b) disclosed or distributed in source code form; (c) distributed at no charge; or (d) subject to restrictions on assertions of a licensor’s or distributor’s patents.

(ii) “Cybersecurity Vulnerability (ies)” means any bug, software defect, design flaw, or other issue with software associated with a Product that could adversely impact the confidentiality, integrity or availability of information or processes associated with the Product.

(iii) “Open Source Software” means any material that is distributed as “open source software” or “freeware” or is otherwise distributed publicly or made generally available in source code form under terms that permit modification and redistribution of the material on one or more of the following conditions: (a) that if the material, whether or not modified, is redistributed, that it shall be: (i) disclosed or distributed in source code form; (ii) licensed for the purpose of making derivative works; and/or (iii) distributed at no charge; (b) that redistribution must be licensed or distributed under any Copyleft License, or any of the following license agreements or distribution models: (1) GNU’s General Public License (GPL), Lesser/Library GPL (LGPL), or Affero General Public License (AGPL), (2) the Artistic License (e.g., PERL), (3) the Mozilla Public License, (4) Common Public License, (5) the Sun Community Source License (SCSL), (6) the BSD License, (7) the Apache License and/or (8) other Open Source Software licenses; and/or (c) which is subject to any restrictions on assertions of patents.

(iv) “Product(s)” mean any goods, products, software and deliverables supplied under the Agreement.

(v) “Third Party Materials” means materials which are incorporated by Supplier in any Products provided to Buyer, the proprietary rights to which are owned by one or more third party individuals or entities.

#### **Part B: Secure Software Development**

1. Supplier shall ensure all Products have been developed in accordance with principles of secure software development consistent with software development industry best practices, including, security design review, secure coding practices, risk based testing and remediation requirements. Supplier’s software development environment used to develop the Products must have security controls that can detect and prevent attacks by use of network layer firewalls and intrusion detection/prevention systems (IDS/IPS) in a risk based manner.

2. Supplier shall implement processes to ensure malware protection measures are implemented for the Products development environment and relevant assets.

3. The Supplier shall have a process to ensure the systems used in Products development environment(s) are properly and timely patched.

4. Supplier shall include cybersecurity guidance in the Product documentation provided to Buyer. This documentation shall include guidance on how to configure the Products and/or the surrounding environment to best ensure security. It shall also include guidance on which logical or physical ports are required for the product to function. If authentication is used to protect access to any service or capability of the Products, regardless of the intended user of that service/capability, the Supplier shall ensure:

(i) the Products shall not provide access to that service or capability using a default account/password;

(ii) the Products shall be configured with least privilege for all user accounts, file systems, and application-to-application communications, examples of file systems which implement file protection based on privileges are \*nix and NTFS;

(iii) the Products shall not provide access to that service or capability using a “Backdoor” account or password;

(iv) the Products’ associated authentication and password change processes shall be implemented with an appropriately secure cryptographic level; and

(v) Buyer shall be able to change any passwords supported by the Products.

5. Services or capabilities that are not required to implement the Product’s functionality shall by default be disabled, or shall require authentication to protect access to this service or capability.

6. In the event that any wireless technology is incorporated in any Product, Supplier shall document that the wireless technology complies with standard operational and security requirements specified in applicable wireless standard(s) or specification(s) (e.g., applicable IEEE standards, such as 802.11).

7. In the event that any cryptographic systems are contained in the Product, Supplier shall only use cryptographic algorithms and key lengths that meet or exceed the most current version of the National Institute of Standards and Technology (NIST) Special Publication 800-131A, and Supplier shall provide an automated remote key-establishment (update) method that protects the confidentiality and integrity of the cryptographic keys.

## **Part C: Cybersecurity Vulnerabilities, Assessment and Reporting**

1. Supplier must develop and maintain an up-to-date Cybersecurity Vulnerability management plan designed to promptly identify, prevent, investigate, and mitigate any Cybersecurity Vulnerabilities and perform any required recovery actions to remedy the impact.
2. Supplier shall notify Buyer within a reasonable period, in no event to exceed five (5) business days after discovery, or shorter if required by applicable law or regulation, of any potential Cybersecurity Vulnerability. Supplier shall report any Cybersecurity Vulnerability to Buyer at such contact information communicated to Supplier from time to time. Within a reasonable time thereafter, Supplier shall provide Buyer, free of charge, with any upgrades, updates, releases, maintenance releases and error or bug fixes necessary to remediate any Cybersecurity Vulnerability. Supplier shall reasonably cooperate with Buyer in its investigation of a Cybersecurity Vulnerability, whether discovered by Supplier, Buyer, or a third party, which shall include providing Buyer a detailed description of the Cybersecurity Vulnerability, the remediation plan, and any other information Buyer reasonably may request concerning the Cybersecurity Vulnerability, as soon as such information can be collected or otherwise becomes available. Buyer or Buyer's agent shall have the right to conduct a cybersecurity assessment of the applicable Products, and the Product development lifecycle, which includes tests intended to identify potential cybersecurity vulnerabilities. Supplier shall designate an individual responsible for management of the Cybersecurity Vulnerability, and shall identify such individual to Buyer promptly.
3. Buyer reserves the right to conduct an audit, upon 30 days advance notice, of Supplier's compliance with the requirements set forth herein, including but not limited to: (i) review of Supplier's applicable policies, processes, and procedures, and (ii) review of Supplier's sourcing processes.
4. Supplier shall have an incident management process to ultimately support the end user, including notification of the start and resolution of an incident. Incidents include, but are not limited to: physical security breach, and cyber security breach – e.g. network attack, virus infection etc.
5. Other than when required by law or regulation, Supplier may not make or permit any public statements concerning Buyer's involvement with any such Cybersecurity Vulnerability to any third-party without the explicit written authorization of Buyer's Legal Department.

## **Part D: Subcontracts**

Subcontracts relating to Products must be approved by Buyer. Supplier must obligate approved subcontractors to comply with the applicable requirements herein and take reasonable steps to ensure continuing compliance by such subcontractors.

## **Part E: Training**

Supplier shall provide training and ensure a process is in place to ensure its personnel and subcontractors have been informed of, accept and comply with Buyer's cyber security policies. Supplier personnel and subcontractors must undergo an awareness and role-based training program that promotes cyber security. This includes relevant security policies, procedures and awareness of industry standards (e.g. IEC62443). The training shall be given to personnel and subcontractors on a yearly basis at a minimum.

## **Part F: Physical Security and Distribution Integrity**

The Supplier shall have a process to ensure appropriate physical and digital security mechanisms are in place, including, but not limited to, (i) allowing access to Buyer's components' environment only to personnel cleared by both supplier and Buyer; (ii) the use of tamper evident seals on media and containers, to detect unauthorized access to protected products (e.g. tamper evident labels or seals, which self-destruct and leave a residue sticker if removed); and (iii) tamper-resistant production (e.g. digital signatures for software and corresponding hardware mechanisms).

## **Part G: Additional Representations and Warranties**

1. *Open Source Software and Third Party Materials Warranty.* Supplier represents, warrants and covenants that (i) it has disclosed all Open Source Software and Third Party Materials utilized with the Products, and no Open Source Software or Third Party Materials have been or will be provided to Buyer or used as a component of or in relation to any Products provided under the Agreement, except with the prior written authorization of Buyer; and (ii) all Open Source Software contained within the Products are and shall be in material compliance with the terms and conditions of the applicable licenses governing their use, and the Products or the use thereof by Buyer shall not cause Buyer or Buyer's intellectual property rights to be subject to the terms or conditions of a Copyleft License, or require Buyer to fulfil any open source license obligations for any Open Source Software contained within the Products.
2. *Code Integrity Warranty.* Supplier represents, warrants, and covenants that the Products: (a) do not contain any restrictive devices such as any key, node lock, time-out, time bomb, or other function, whether implemented by electronic, mechanical, or other means, which may restrict or otherwise impair the operation or use of the Products or any material embodying or comprising Products; and (b) shall be free of viruses, malware, and other harmful code (including, without limitation, time-out features) which may interfere with the use of the Products regardless of whether Supplier or its personnel purposefully placed such code in the Products. In addition to exercising any of Buyer's other rights and remedies under this Agreement or otherwise at law or in equity, Supplier shall provide Buyer, free of charge, with any and all new versions, upgrades, updates, releases, maintenance releases, and error or bug fixes of the Products (collectively, "Revised Code") which prevents a breach of any of the warranties provided under this Agreement or corrects a breach of such warranties. Revised Code contained in the Products constitutes Products for purposes of this Agreement.

## **Part H: Additional Insurance**

Supplier shall obtain Technology Errors & Omissions Liability Insurance, with a minimum limit of USD \$5,000,000 per claim and in the aggregate, covering all Products including failure of IT security and data privacy breach and software copyright infringement. If coverage is on a claims-made basis, the policy must contain a retro date which precedes the effective date of this Agreement and continuity must be maintained for 1 year following termination or expiration of this Agreement.