

---

Dear Valued Channel Partner

In this swiftly changing environment, ABB is adapting to current challenges to continue to support you and your evolving business needs. Above all, the health and safety of our employees, customers and partners remains our number one priority and we are working hard to make sure we minimize risks related to the spread of COVID-19.

Be advised that ABB is part of the [Critical Manufacturing Sector](#) under the Cybersecurity and Infrastructure Security Agency (CISA) within the U.S. Department of Homeland Security (DHS). As well, we continue to work with governors of those states with ABB manufacturing facilities to ensure adherence to state requirements, employee safety and business continuity. Consequently, with added safety measures in place, **we are currently fully operational in all supply chain production and operations facilities that support the US market.**

To better serve you, we have launched an [ABB Rapid Response](#) website for quick and timely access to key reference materials and contacts. Check back often as we will provide frequent updates on this site.

Currently, we have capacity to serve standard, short-cycle and hot-cycle lead times. In tandem, we are activating **rapid response** actions to expand expedite options on high-demand products including:

- **Incoming / primary power:** switchgear, switchboards, panelboards
- **Power distribution:** dry type transformers, busway

Additionally, we have full inventory of components for panel builders who are quickly assembling panels for COVID related applications and have increased stock levels in our distribution centers to ensure availability of the most critical components including:

- **Incoming / primary power:** panelboards, load centers
- **Circuit protection:** circuit breakers, safety switches
- **Power distribution:** dry type transformers
- **Motor starting** motor controls, NEMA combination starters
- **Temporary Power:** power inlets, emergency power transfer switches
- **Critical Power:** automatic transfer switches
- **Safety fencing:** America's Quick Guard

In short, we are here to serve you and the country. Bookmark the [ABB Rapid Response](#) website for the latest information on additional stock, short cycle and emergency response solutions. For additional support, contact your local account manager or [contact us](#) to let us know how we can help. Thank you for your partnership.

Best Regards,

Paul McCracken



Senior Vice President  
Construction, Industrial and OEM  
Eastern United States  
[Paul.McCracken@us.abb.com](mailto:Paul.McCracken@us.abb.com)

Deni Miller



Senior Vice President  
Construction, Industrial and OEM  
Western United States  
[Deni.Miller@us.abb.com](mailto:Deni.Miller@us.abb.com)